



LOVE, LAUGH, AND GROW TOGETHER
AIMER, RIRE ET GRANDIR ENSEMBLE
AMAR, REÍR Y CRECER JUNTOS



WSC 63rd Annual
World Service Conference 2023

What have I been doing as your Delegate since WSC 2022?

- I held an in-person Day in Al-Anon on Oahu event with Central District.
- I attended the WSC Public Outreach Committee's bi-monthly meetings.
- I reviewed and scored 100+ members' quotations every month for the Social Media Work Group, whose work supplies content for the Forum, the Literature Committee, the website, all from comments made by members on the app and elsewhere.
- I continued to participate on the Area EG Task Force, so Hawaii can offer every group a choice about how it is registered within the structure of Hawaii and WSO.
- In January 2023, I began mentoring the new Panel 63 delegate from New York.
- My Panel 61 Members and I zoomed monthly and planned our farewell skit!
- I attended SWRDM in Salt Lake City to prepare for WSC 2023.
- I filled in our vacant Area Alateen Process Person position and re-certified all Area AMIAS and Alateen Groups, so Alateen can spring up this year all over Hawaii Area.
- I practiced keeping the Links of Communication (the proposed new term for Links of Service) open by 1. listening deeply, 2. saying thank-you before responding to anything, and 3. asking, "How may I help?"

(SWRDM) South West Regional Delegates' Meeting

- I attended SWRDM in Salt Lake City where new delegates are mentored by past delegates to be ready to fully participate at the World Service Conference.
- Another purpose of SWRDM is to keep past and current Delegates 'connected, involved, and informed.'
- Our Regional Trustee, Cindy M, invited 5 Delegates to present our Thought Force research on a question about the history of Delegates' Participation on the Conference Leadership Team (CLT) whose responsibility it is to create the agenda for the WSC. It's currently made up of Trustees, WSO Staff members, the Executive Director, and the Chair of the Board.
- We had an opportunity to discuss adding past delegates to the Conference Leadership Team to better 'facilitate the active voice and effective group conscience of our fellowship.'
- We brought that work to the floor of WSC as a motion, shared it with all the delegates to consider, and since we had no time to add it to this year's agenda, it will be carried over to next year's WSC agenda.
- I was elected Program Chair for next year's SWRDM in Southern California.
- Hawaii will host SWRDM in 2027!

Exquisite Self-Care

I arrived 2 days ahead of conference; swam in the saltwater pool to wash off the 3 flights to get there; sat in the sun while chatting with friends; took a nap to adjust to the 6-hour time difference; ate Italian with Panel 61 buddies.

Next day I slept in, met friends for a long walk and seafood on the boardwalk, stuck my toes in the Atlantic, and took a sunset sail on a schooner.

Now I'm entirely ready to sit inside for 13 hours a day for the next 4 days!



2023 World Service Conference



Conference Schedule

Last year the Conference voted to support a 3-year trial run of the new 4-day Conference to respond to Delegates' concerns about required time-off and the expenses of a 5-day Conference.

Thursday thru Sunday our schedule was as follows:

- 6AM Optional AFG meeting
- 7AM Breakfast
- 8AM - 8:45PM Conference (with 1-hour lunch and dinner breaks)
- 9PM Optional AFG meeting or fellowshiping or free time

Highlights of WSC

- Transforming Electronic Groups Update
- Finding a way to be fully self-supporting: create a budget!
- Visiting World Service Office
- Our Chosen Agenda Items were...chosen!
- Alateen Electronic Meeting Feasibility Project
- Farewell Addresses by Panel 61
- Workshop on DEI: Diversity, Equity, and Inclusion
- Al-Anon on the International Level: The Delegate from Germany
- Watching how the Conference Chair, the CLT, the WSO staff, and the Board of Trustees worked as a team, in unity; delegated to the person whose service responsibility it is; and used the principles of the Traditions and Concepts as a kind, transparent form of loving support.



Holding a moment of silence for Chris Baker



“Welcome home!”

...said by every staff member lined up waiting outside
the World Service Office to greet us!



World Service Office



Panel 61

...heard at Conference:

“When the principles of Al-Anon are held faithfully:

- presuming goodwill prevails;
- the peace of the program grows in us one day at a time;
- and conflict and disharmony are not even considered.

Every one of us is free to choose to live this way because of our membership in the worldwide fellowship of Al-Anon and Alateen.”

2022: Strategic Initiatives & Program Accomplishments

- The new 2022-2025 Service Manual was completed and translated.
- The new daily reader, A Little Time for Myself, was completed and translated.
- WSO hosted the 2022 World Service Conference in New York.
- WSO hosted the General Service Meeting in London.
- The first longitudinal study was completed.
- WSO improved the online meeting search tool.
- WSO invested in technology related to electronic meeting transformation.

Audit - Prior Year's Activity

What was the total revenue for 2022? 2022 total revenue was \$5,685,503.

How much revenue in 2022 was from literature sales? Literature sales for 2022 were \$2,725,035.

How much literature sales were from electronic CAL? Sales from electronic CAL were \$187,725.

What were the contributions for 2022? Contributions for 2022 were \$3,337,918,
a \$714,676 increase from 2021.

Contributions continue to exceed literature sales.

Where did the most contributions come from? Groups contributed the most—\$1,229,154 or 37%
—followed by individuals at \$654,329 or 20%.

We got another clean opinion!

2023 Operating Budget

What is the revenue forecast for 2023?

We are forecasting total revenue to be \$5,860,430.

What is the contribution goal for 2023?

We are forecasting contributions to be \$2,532,900.

We still need contributions to support operations;
literature sales alone will not.

What is the literature sales goal for 2023?

We are forecasting literature sales \$3,504,970, which is a 28% increase.

The new daily reader, A Little Time for Myself (B-34), will be introduced at the 2023 International Convention. Historically, literature sales increase significantly when a new piece of CA is introduced. Literature sales were budgeted for 2023 with this consideration.

Does the budget reflect a surplus or a deficit?

For 2023, we are projecting revenues to equal expenses, and therefore the budget will be balanced for 2023.

Annual Report

Contributions from Area 12 Hawaii Groups

% of Groups	Average per Group	Total 2022	Total 2021
82%	\$179.76	\$ 9,168	\$ 6,909
Other-birthday, individual, special		\$ 6,450	\$ 6,595

Create a Budget!

This was suggested by our WSO Treasurer as a challenge for each group to check whether or not it's fully self-supporting. Create a budget to see what you're spending your 7th Tradition on and what you're not yet paying your fair share of...yet.

Is your group fully self-supporting yet?

- Rent
- Platform Fees (Zoom, RingCentral, Free Conference Call)
- Literature
- Expenses for your GR to go to Assembly
- Support of the Literature Distribution Center
- Support of the your local AIS: AI-Anon Information Service (or OIS: Oahu Information Service)
- Support of your local phone answering service
- Other: refreshments, babysitting,

If your group is not supporting all the services you're receiving, you're not yet fully self-supporting.

...heard at Conference:

“Helping, fixing, and serving
represent three different ways of seeing life.

When you **help**, you see life as **weak**.

When you **fix**, you see life as **broken**.

When you **serve**, you see life as **whole**.”

Al-Anon is whole.

Nothing is weak, nothing is broken.

Are you here to help, fix, or serve?

Hawaii Area's Next Step: Registering Electronic Groups

I was delighted to report our Area's progress in creating procedures for our GR's to vote on this spring in welcoming Electronic Groups (formerly known as PEGs) into Hawaii Area's Structure.

By now you've seen the results from your request at last Fall's Assembly for the Area Committee to form a Task Force to create a procedure for Hawaii's online MEETINGS to finally be able to register as Electronic GROUPs in Hawaii.

This has no bearing on groups who are registered in the GEA, the Global Electronic Area.

We took your requests and concerns and combined them with the best practices from similar Areas across the nation whose procedures had already been utilized for months. We've welcomed and responded to your additional questions, so that you can make an informed decision at today's business meeting.

We're hoping today's vote will be able to assure every group in Hawaii Area Structure the right to choose to register as an Electronic Group both here and with WSO Structure's Group Records.

International Al-Anon General Services Meeting (IAGSM)

The purpose of the IAGSM is to share the experience of Al-Anon national services around the world through its Delegates.

It is not a decision-making body; instead, it passes any recommendations to the International Coordination Committee (ICC), an advisory committee to the Board that reviews activities of WSO on topics that relate to service arms outside the WSC Structure.

“Connecting Hearts and Minds Around the World”

Last October, 2 teams of 3 Board Members visited:
Latvia, The Netherlands, Norway, Lithuania

Switzerland, Hungary, Bulgaria, Turkey,
and France.

Questions about what I've
shared so far?

Upcoming Events

2023 International Al-Anon Convention with AA Participation

“New Hopes, New Friends, Renewed Recovery “

June 29 - July 2, 2023 in Albuquerque, NM (...and online!)

A Little Time for Myself-A Collection of Al-Anon Personal Experiences (B-34)

Un poco de tiempo para mí-Una colección de experiencias personales de Al-Anon (SB-34)

Un peu de temps pour moi-Un recueil d'expériences Al-Anon personnelles (FB-34)

2023 Hawaii Area Fall Election Assembly

October 20 -22 on Maui

2024 Southwest Regional Delegates' Meeting (SWRDM)

March 7 - 10 in Los Angeles, CA

2024 World Service Conference (WSC)

April 18 - 21, 2024 in Virginia Beach, VA

Road Trip! 2024: You and Your Board Meet

Hawaii Area could submit a bid for a Road Trip in 2024! Shall we???



‘A’ohe hana nui ke alu ‘ia.
No task is too big when done together by all.

Part 2

Delegate's Report, too!

Transforming Electronic
Groups

Alateen Electronic Groups
Feasibility Project

Mobile App
Town Hall Meeting

Road Trip!
You and Your Board Connect



Transforming Electronic Groups

- Electronic Groups registered with geographic Areas are currently not displayed on Al-Anon.org.
- Global Electronic Meeting search is now available.
- Electronic Groups can transfer to and from the GEA using available online forms.
- Electronic group registration and change forms can only be submitted online.
- Online Group Records (OGR) application replacement is up next.
- WSO is currently working on getting the geographic and electronic group location search replaced. This is many years in the making!

Alateen Electronic Group Feasibility

In 2020, the Board of Trustees of the WSC approved the Strategic Plan Strategy:
Alateen Electronic Group Feasibility with the following scope and objective:

- Scope – Evaluate the implications of and gain agreement on a cohesive approach for expanding online Alateen meetings (not including Alateen events) availability through the Al-Anon Family Groups Mobile App and other electronic platforms.
- Objective – Make electronic groups available for all Alateen members who wish to participate, ensuring the safety of Alateen and AMIAS members.

Note: There are currently 6 Alateen pilot meetings in the Al-Anon Family Groups Mobile App. Five of the meetings are supported by Areas in the WSC structure and one of the groups is supported by Poland. These meetings migrated from the Alateen Chat platform due to the platform no longer being supported at the end of 2020.

Al-Anon Family Groups Mobile App

- The Al-Anon Family Groups Mobile App community continued to grow this past year, with over 148,360 members.
- 46 groups call the Mobile App home, hosting over 118 Al-Anon meetings each week.
- Significant updates to improve accessibility, security, and navigation and increase engagement.
- Development team created a more visually appealing homepage with large buttons, so members can more easily navigate, add meetings to a "favorite meeting" list, and set a reminder to be notified when meetings are about to start.
- The social newsfeed was modified to give more space to allow members to share.
- For first-time users in the Mobile App, Staff included new welcome screen links to videos demonstrating how to use the app and other important resources. These updates went live in September.
- 23,000 users logging in each month, with 761 users creating a total of 2,000 newsfeed posts, which garner approximately 8,750 comments. (Which the Social Media Work Group scores for usability.)

Mobile App Town Hall Meetings

The World Service Office (WSO) extended an invitation to all members using the Mobile App to attend a town hall meeting, so the WSO could understand any wants and needs members had that may improve the user experience. We asked members to share their successes and challenges with the app.

The team created a robust agenda for each meeting that included, but was not limited to, the following:

- Celebrating the Mobile App 2-year anniversary
- Clarifying the role of the WSO as the administrator of the Mobile App
- Clarifying the difference between Group Services questions and technical questions
- Providing Mobile App statistics to explain our rapid growth
- Providing app updates for 2023
- Explaining member responsibilities in Mobile App meetings
- Encouraging Seventh Tradition participation

The meeting ended with a Q&A session. Many members prepared and sent questions in advance. All three sessions were well-attended. Attendees appreciated the chance to share their experience with the Mobile App.

Road Trip 2024

You and Your Board Connect

The Board has approved Road Trip! as a permanent event! The 2024 Road Trip! event will be held at the conclusion of Board Week on Saturday, October 28, destination to be determined.

- When deciding which location in your Area to submit, consider a city with an airport that supports the major airline carriers serving the US and Canada, and a full-service hotel with affordable airport transportation.
- Share the Request for Information (RFI) directly with the hotel staff. These requirements must be met by the hotel for event to be held your Area.
- Fill in the application form; be sure to include two hotels that meet RFI specification and signatures from Area Delegate and Area Chairperson.
- Mail or email the completed application form and the two hotels' responses to the RFI by Friday, September 22, 2023, to the World Service Office, 1600 Corporate Landing Parkway, Virginia Beach, VA 23454-5617 or events@al-anon.org.

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Let Others Voluntarily
Evolve



🌺 Aloha My Friends 🌺
🌺 Thank you for letting me be your Delegate! 🌺
🌺 Love, Penni 🌺

Workshop: Hot Topics

The Area Committee needs your input before we know the next step to take regarding these Hot Topics.

Hot Topics: Language of Love Parade at the International

What shall we wear?

What shall we give as Love Gifts?

What shall we do to represent our islands?

Hot Topics:
Road Trip or WSO Staff
Visit?

Shall we as an Area investigate what it would take to invite a WSO Staff member to visit Fall Assembly 2023?

Shall we as an Area apply to invite the Board to hold its Board Week in the islands and then participate in our Fall Assembly 2024?

Hot Topics: Our Past Delegates

1. How can we best use our past delegates locally?
2. How can we best use our past delegates at Assemblies?
3. How can we best use our past delegates as a Link of Communication with WSO?

Listen Observe Value

Encourage